

PLANNING · MATERIAL GUIDE

# Delivery Truck Access Guide

Site Access Requirements for ODG Dump Truck Delivery

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## DELIVERY TRUCK ACCESS GUIDE

## Tandem Axle Access Requirements

Truck dimensions: 8 ft wide, 12 ft tall. Loaded GVW: up to 26 tons.

Required: 9+ ft gate opening, 13+ ft overhead clearance, 40 ft turn radius available, approach surface firm and level.

This truck fits standard residential gates and alleys. If you have overhead power lines, narrow gate, or soft ground — request the tandem axle specifically when calling to schedule.

## DELIVERY TRUCK ACCESS GUIDE

## Tri-Axle & Quad-Axle Access

Truck dimensions: 8.5 ft wide, 13.5 ft tall. Loaded GVW: up to 44 tons (quad).

Required: 12+ ft gate opening, 14+ ft overhead clearance, 60+ ft firm and level approach, 50+ ft turn radius, ground rated for 44-ton GVW.

Soft soil, slopes greater than 10%, narrow gates, or low overhead will require a tandem axle substitution. Confirm access dimensions before scheduling to avoid re-dispatch fees.

## Dump Zone & Ground Conditions

Dump zone requirements: clear of overhead obstructions (wires, trees, structures), slope away from buildings, firm surface, accessible without a 90° reversal through a narrow gap. Keep 10+ ft clearance from any structure.

Soft ground protocol: after heavy rain, soft soil and wet clay can trap a loaded truck. ODG drivers will decline to drive onto surfaces that risk getting stuck. After 0.5"+ of rain, allow 24–48 hours before scheduling on clay sites.

# Pre-Delivery Site Checklist

Walk your property from street to dump zone before calling to schedule:

- & Measure gate opening (must exceed truck width + 1 ft on each side)
- & Check overhead clearance at gate, along approach, and at dump zone
- & Assess approach surface — gravel, pavement, or firm compacted ground
- & Identify dump zone — confirm it is clear and accessible
- & Note any low-hanging branches, wires, or canopy along the approach
- & Confirm slope at dump zone — truck needs level or slight downward grade

This 5-minute check prevents the most common delivery failures.

## PRO TIPS BEFORE YOU ORDER

**When in doubt, request a site visit.**

For unusual access, ODG can send a driver to review the approach before scheduling. A 15-minute site visit eliminates guesswork for both sides.

**811 — Call Before You Dig.**

Required before any material is dumped near buried utilities. Verifying utility clearance is the site owner's responsibility.